

Considerate Constructors Scheme

Monitor's Site Report



Project name	Holdcroft Extracare				
Contractor name	Eric Wright Construction Ltd				
Onsite contact(s)	Mark Walker				
Site ID number	89538	Visit no.	1	Visit date	24/11/2015

Site description, context and location

Construction of 175 extra care apartments in residential suburb; site access is at head of *cul-de-sac*, with housing to one side of the access road & the access to a special needs school on the other; residential gardens back onto the majority of the site, with a public footpath down one side; second annual registration, with the structures of the main buildings largely complete. Phil Richardson also attended meeting.

Checklist section	Category score		Score descriptor
1. Care about Appearance	6	/10	1 Gross Failure
2. Respect the Community	7	/10	2 Failure
3. Protect the Environment	8	/10	3 Major non compliance
4. Secure everyone's Safety	7	/10	4 Minor non compliance
5. Value their Workforce	8	/10	5 Compliance
Total score	36	/50	6 Good
			7 Very Good
			8 Excellent
			9 Exceptional
			10 Innovative

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

This is a large development & it is good to see how well it is taking shape.

There is clearly some interesting development work being undertaken within the company regarding sustainability issues & we discussed a number of issues relating to measurement & communication & it was good to note that work is being carried out on e.g. real-time usage of energy to see where savings could be effected.

It was unfortunate that the location of the car park was not communicated prior to the visit, nor were any clear directions displayed at the main vehicle entrance; for information, later that day, the Monitor received two communications from other sites to be visited giving clear instructions on arrival procedures, including parking arrangements.

It is understood that the compound has recently been relocated & it was disappointing that access to the site office (for visitors as well as operatives) involves walking through the work area & although escort arrangements were in place, the walkway was not as clean as might be expected some sixteen months into the project.

A number of other issues were discussed which are highlighted in the report.

Overall, this continues to be a Very Good site. My thanks to Mark & Phil for their time & hospitality.

Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

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Monitor's Site Report - Detailed summary of findings



Project name	Holdcroft Extracare		
Site ID number	89538	Visit no.	1
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1. Care about Appearance	6	/10
<p>The vehicular approach has good signage at the entrance, incl Client information board; directions to the pedestrian entrance and/or car park would be helpful. The vehicular entrance has been stoned, but remains muddy, with inevitable mud appearing on the road; jet wash facility is still in place & a mechanical sweeper is hired in daily. Painted timber hoardings maintained in good condition about the pedestrian walkway to one side of the site. The pedestrian walkway to the site compound is mainly stoned, but is quite dirty in places; the circulation area around the compound has a tarmac base, but was also quite muddy. Operatives appeared appropriately dressed & a boot washing facility is provided. Smoking shelter provided by the compound, well screened from public view. Information on the Client provided in posters internally.</p>		
2. Respect the Community	7	/10
<p>The site is well established now & information on the scheme is provided via newsletters (last one in August) & a coffee morning on site last July; information on the site's KPI performance is also displayed for the public to view; the site continues to communicate as appropriate with the school & noted that some goodwill gestures have been carried out previously. Site has negotiated the use of an adjacent social club car park for its use, which keeps the streets clear; as discussed at the meeting, it would have been helpful to have provided a location map & info on car parking prior to the meeting. Deliveries are timed to avoid the busy periods for the school. All CCS material is correctly displayed, incl a flag. There are 4 residential properties most affected by the sites activities, in particular & an e-mail has been received from one pointing out this issue; the site intends to donate £100 of gift vouchers to each of the 4 households as a Christmas goodwill & thank you gesture. Site is making donations to a local charity for use of the car park & received a thank you letter from the charity for the latest gift of £1,000 plus £30.35 from a site collection. Language/behavioural issues covered in induction & sign in mess; no radios permitted; cameras used should be inward facing; there is potential to emphasise the need to restrict camera usage, given the proximity of the school & residential properties. SPLAAT talk to be given to the school. There are opportunities for more community activities.</p>		
3. Protect the Environment	8	/10
<p>Environmental policy displayed together with info on waste recycling performance & carbon emission measurement; the site has also produced some useful info to explain e.g. what carbon tonnage represents; we discussed the possibility of communicating the KPI data in a more understandable way for the public; it was noted that useful comparative info will be made available to the company personnel e.g. comparative savings of mains power over generator. The site continues to protect the hedgerow boundary. Environmental inspections by an in-house adviser carried out monthly. Mains power & water & eco standard cabins used. It is unclear whether there are any specific on-site initiatives aimed at reducing carbon emissions.</p>		
4. Secure everyone's Safety	7	/10
<p>Site continues to receive regular safety inspections from the in-house safety adviser. Map & directions to the nearest A&E displayed. Appropriate 1st aid provision in place, although no defibrillator. Site-specific induction based on DVD produced for the project. There is a defined pedestrian walkway from the boundary to the compound, which, although barriered, does pass through the work area; visitors are escorted, but clearly require appropriate PPE & are not requested to sign in; entrance is secure, with phone number, but not permanently manned. There is a monthly safety committee & a weekly meeting of sub contr supervisors. Fire drills take place & learning takes place, albeit informal. There is a growing awareness of the FORS scheme, although it is still not a requirement. There have been two minor accidents since the last visit, with appropriate learning; a few "positive intervention" cards are being filled in & are discussed at supervisors meetings. Company's H&S team have been trained to carry out drugs & alcohol testing.</p>		
5. Value their Workforce	8	/10
<p>Equal opportunities covered in induction & the company has Investor in People recognition; Construction Industry Helpline poster displayed. Company provided a specialist training exercise for the groundworker at the company HQ. Medical conditions & Next of Kin details obtained at induction. CSCS cards are mandatory. The site provides a good sized, well equipped mess room plus drying facilities with cages, male & fully serviced female toilets; battery charging lockers also provided (need to ensure that only these areas are used); cleaner employed & facilities appeared reasonably clean. Site has exceeded its agreed KPIs for apprentices employed & continues to link in with PM Training, a local source of apprentices; additionally, the site has employed an apprentice engineer & ensured that an appropriate press release followed. Good display of general health & well-being posters displayed & a seminar was recently held on site on prostate cancer.</p>		

Overall score	36	/50
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*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*